



Our ref: 10869

1 August 2018

Jeremy Simons
Chairman, Port Health and Environment Committee
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Mark Wild
Managing Director

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Dear Mr Simons,

Thank you for writing to me again 10 July about noise complaints from the Tube in the Barbican area.

I know that moderating track noise for residents remains an issue due to the historically shallow depth of the Tube in the Barbican area. I am therefore very sorry residents remain disturbed by the Tube and know that you will be disappointed that my engineers cannot remove the crossover section of track at Brandon Mews, as you have requested. However, my Head of Track has been alerted to your concerns and will ensure the crossover is working as it should with no excessive movement, to try and keep noise as low as possible.

I am pleased that we are able to look at re-railing for Defoe House residents and my engineers will continue keeping the track in the best condition to help others.

I fully support my track and noise engineers working closely with the City of London going forward and welcome the setting up of a new transport forum, which will be attended by my team, the City of London and Barbican representatives. This will enable Tube noise concerns to be raised and, where possible, resolve outstanding issues.

I would welcome future feedback if you do not feel we are doing enough to help.

Y
[Redacted]
Mark Wild

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